

# Who We Are

Rocky Mountain Human Services (RMHS) embraces the power of community to support individuals and families in creating their future. We do this by simplifying access, celebrating individuality and bridging communities. Our dedicated family support service coordinators are crisscrossing Denver every day, visiting homes, and going to schools to make sure the people we support are receiving the services they need to create the future they envision for themselves.

### Who We Serve

RMHS family support service coordinators are dedicated to supporting families in Denver and Adams Counties who are caring for a child with an intellectual or developmental disability (I/DD) or delay.



# **Family Support Services**

#### **About Rocky Mountain Human Services**

Founded in 1992, Rocky Mountain Human Services is a nonprofit organization that empowers people with the resources they need to thrive, and to live the lives they envision in their communities of choice.

With a staff of nearly 500 talented and dedicated employees, we support more than 20,000 Colorado residents through case management and direct service programs.

RMHS provides personalized case management and services for:

- Children and adults with intellectual and developmental disabilities and their families.
- Military Veterans who are experiencing or at risk of homelessness.
- People transitioning from a mental health institute, psychiatric hospital or substance use treatment facility to a community setting.
- Children and adults in need of long term care.

# **RMHS** Rocky Mountain Human Services





#### **Contact Us**

For more information, visit our website at: www.rmhumanservices.org/departments/case-management-services/

> RMHS Main Line: 303.636.5600 CMA Contact Center: 844.790.7647



#### Why We Serve

The Denver community is filled with valuable resources and organizations designed to support families with unique needs. Families with children who have an I/DD or developmental delay should have access to support and understand what is available in their community. We connect families to resources and opportunities so that they can use the power of community to meet their child's needs.

### What We Can Do

The Family Support program is a state-funded program that provides individualized supports and services to families who are caring for a child with a developmental delay and/or disability. Family support service coordinators connect families with community resources, provide advocacy and can offer financial support for identified needs that go beyond typical child rearing and daily living expenses. This includes:

- **Connecting families to community resources**
- Advocating for you and your child
- Participating in your child's Individualized Education Program (or IEP) meeting
- Providing information needed to navigate various systems
- Offering continuing support to you throughout the years

"Thank you so much for the peace you have helped provide my family during uncertain times. If you only knew the tranquility RMHS' supports have brought the entire family."

~ Elizabeth, parent of child receiving Family Support services

Family Support offers limited funding for families to meet many needs, including:

**Respite:** Funding to pay for a provider of your choice to care for the family member with a developmental disability, giving the parent/legal guardian a break from care giving responsibilities.

Assistive technology: Funding for equipment or mobility aids that address needs related to the person's disability and are not covered by insurance or Medicaid, such as wheelchairs, braces and adaptive equipment. Examples include sensory items, communication devices and more.

**Professional services:** Funding for therapies and other professional services provided by a certified or licensed professional that are not covered by insurance or Medicaid.

Your family support service coordinator can help you navigate these and other available funding options.

"We have been with our service coordinator a little over two years, and he is great at his job. It is hard to find people that go above and beyond and see their job as more than a job. He has been such a blessing in my son's life. I struggled to know about insurance, steps and billing – he has educated me so much plus he went above and beyond to find funding for my son. My son is potty trained, speaking and has great social skills because of Applied Behavior Analysis (ABA). Thank you again for pairing us with our service coordinator."

#### parent of child receiving Family Support services

## **Family Support Eligibility**

Your child can receive services if he or she:

#### Age 3 to 5

- Was found eligible for Early Intervention prior to age 3, based on a significant developmental delay
- Is currently eligible for special education services through the school district
- Has a medical diagnosis known to result in developmental delays

#### Age 5 and over

- To be eligible, your child must be determined to have a significant developmental disability
- Generally, this means your child has a significant cognitive disability as defined by the State of Colorado with an adaptive score and/or IQ of 70 or below

### **The Path to Services**

We want to learn more about your individual needs so that we can connect you to the right services. If your child is eligible, your family support service coordinator will meet with you in-person to create an individualized service plan and walk you through the Family Support program. Here's the path to services:



#### **Get Started**

To submit a referral for yourself or on the behalf of someone else, click "Submit Referral" on the following website: www.rmhumanservices.org/departments/case-management-services/

> RMHS Main Line: 303.636.5600 CMA Contact Center: 844.790.7647